

Woodard™

WARRANTY

Frames

If within the Warranty Period, your furniture fails structurally or if the finish cracks, peels, or blisters, Woodard will, at our option, repair or replace the frame in the original color and style. Please note that it is at Woodard's discretion as to whether the original defective piece is required to be sent back or not.

Straps

If within the Warranty Period, the strap breaks or pulls out of the frame within three (3) years from the date of delivery, Woodard will send a replacement strap(s) directly to you upon receipt of the defective item(s). Please note that it is at Woodard's discretion as to whether the original defective piece is required to be sent back or not.

Slings

If within the Warranty Period, the sling breaks or pulls out of the frame within one (1) year from the date of delivery, Woodard will send a replacement sling(s) directly to you upon receipt of the defective item(s). Please note that it is at Woodard's discretion as to whether the original defective piece is required to be sent back or not.

In the event that a frame finish, style, or fabric has been discontinued, we reserve the right to substitute the defective frame, sling, or cushion in a similar style or color at our option. Please note, because iron is made from steel, small amounts of rust seepage may appear when used outdoors, mainly in the joints and crevices. This seepage is normal and is not covered under warranty. Regular maintenance (e.g. cleaning the furniture, touching up nicks and scrapes) must be exercised.